



Americans with Disabilities Act Title II Grievance Form

The city has developed a grievance procedure to ensure that accessibility concerns are resolved quickly and fairly, as outlined in the Americans with Disabilities Act (ADA).

If you have issues with the form, or to file an oral grievance, call 763.572.3554.

Complainant – person filing grievance

Name: _____ Date: _____

Street address: _____

City: _____ State: _____ Zip code: _____

Phone number: _____ Email: _____

Person claiming accessibility issue (if different from above)

Name: _____

Phone number: _____ Email: _____

Complaint

Where is the location of the problem? Please include city, street name, intersection (if applicable), facility name and/or location if other than a roadway.

What efforts have been made to resolve this complaint?

If you have documentation, copies would be helpful. Examples are letters, email messages, written notes, etc.

Has the complaint been filed with any federal or state agency? Yes No

Name of agency: _____

Contact name: _____ Date filed: _____

Please attach additional pages if you need more room.

Signature of complainant: _____ Date: _____

Return to: Engineering Division
7071 University Ave NE, Fridley, MN 55432
publicworks@fridleymn.gov